

## ***What Brings You to the ASCC Hotline?***

The ASCC Hotline has been in existence for about 50 years, taking calls on business, contracts/specifications and technical issues. The success of the Hotline is not about the person answering the calls, but the contractors that call in. As contractors call, more information is obtained about an issue or project, which collectively leads to a pinpoint answer, a stronger strategy or an ASCC Position Statement or an ACI article. While the issue or solution is shared with other contractors, the caller is always anonymous. The subjects of Hotline calls vary as shown below, but callers typically receive information that reduces their cost or schedule. Remember to use the ASCC Concrete Construction Hotline (800) 331-0668 or email [ascchotline@asconline.org](mailto:ascchotline@asconline.org). Or call (303) 829-8546 or email [bsuprenant@asconline.org](mailto:bsuprenant@asconline.org).

### **Business**

- Bidding
- Estimating
- Finding Suppliers or Subcontractors
- Change Orders
- RFIs
- Warranties
- Legal Advice
- Ready Mix
- Inspection Checklists

### **Contracts and Specifications**

- Contract Clauses
- Subcontracting
- Scope of Work
- Contract Exclusions
- Preconstruction Conferences
- AIA and ACI Specifications
- CSI Specification Standards
- ASTM Standards
- ICRI Requirements

### **Technical**

- Cracks, Spalls, Popouts, Blisters, Delaminations, Cracking
- Cold and Hot Weather Concreting
- Curing Requirements and Methods
- Pumping
- Placing and Finishing
- Repair Including Removal and Replacement Issues
- Construction Tolerances
- Field and Laboratory Testing Standards and Procedures
- Inspection Issues
- Destructive and Nondestructive Tests
- Quality Control and Quality Assurance
- Formwork and Formwork Design
- Reinforcement and Post-Tensioning
- Normal-Weight and Lightweight Concrete Mix Designs
- Mass Concrete Requirements and Methods Fly Ash, Slag, etc.
- ACI Building Code Requirements
- ACI Document Interpretation